

# Internal Regulations of the Campsite

**Very important: We hope that you will respect the regulations of the CAMPING LA ROSALEDA entirely. The Management of the campsite will not hesitate to expel the camper who breaks any of these rules. This regulation will be handed to you on arrival. Entry in the campsite means your complete acceptance.**

## 1. ACCESS

- The access to the area of the campsite and the utilization of the services is reserved for those who have contracted to stay.
- Domestic animals are not allowed in the bungalows all the year round and on the plots from the 1<sup>st</sup> of July until the 31<sup>st</sup> of August, 2008

## 2. INSCRIPTION

- Every camper will formalize the contract of inscription in the reception the moment of their arrival. They must indicate, with accuracy, the number of persons, tents, caravan, vehicles and any other element subject to tariff. The breach of this norm will be a reason for immediate expulsion. The contract will be done in duplicate, delivering a copy to the client.
- Any modification must be reported to Reception immediately. Otherwise, any reduction of objects or persons will not be able to be deducted from the total invoice.
- The holder of the contract of inscription, older than 18 years, will be the person responsible for all acts and prejudices that members of his party could cause.
- To avoid entry of unauthorised persons and for reasons of safety and security, identification bracelets issued at the time of arrival must be worn at all times.

## 3. PLOTS

### 3.1. Arrival

- The time of arrival is from 8 a.m. to 11.30 p.m. for caravans and from 8.00 a.m. to 11.00 p.m. for tents. Bearing in mind that the previous campers have the right to remain on their plot until 12.00 a.m. the day of departure, the arrival of the new reservation will be from 12 a.m.

### 3.2. Procedure of installation on a plot

- It is totally prohibited to change the plot that has been assigned to you without previous authorization of Reception.
- During the whole day music is totally prohibited, as well as all kinds of noise that could cause inconvenience to the other campers.
- Total silence will be from 12.00 p.m.

### 3.3. Reserved plots

- It is necessary to occupy the plot number reserved beforehand.
- Arrivals are from 12.00 a.m. and departures before 12.00 a.m.
- The date of arrival and departure is immovable. In the event that your arrival is later than the contracted date (previously communicated to Reception), and / or the departure is before the contracted day, you will have to pay the total of the contracted stay.

### 3.4. Departure

- The plot must be vacated before 12.00 a.m. You must leave it in mint condition, clean and tidy.
- In low season the departures can be a little bit later. (For more information ask in the reception)

## 4. BUNGALOWS

### 4.1. Arrival

- The time of arrival is from 3.00 p.m. until 12.00 p.m.

### 4.2. Norms of the bungalows

- For every bungalow it is obligatory to pay a deposit of 60€.
- It is not allowed to put tents (for example for children) on the lawn of the bungalow.
- We cannot supply extra mattresses or sheets other than those already in the bungalow. The sheets are changed once a week.
- The bungalows do not have towels.
- All the bungalows have an inventory. If something is missing, please do not hesitate to communicate it to the reception as soon as possible.
- You have to put the dustbin liners in the containers placed in the zone of the bungalows.
- Access must be allowed to facilitate the tasks of maintenance in the bungalows.

### 4.3. Reservations of bungalows

- In the case that your arrival is later than the contracted date (previously communicated to the Reception) and / or the departure is before the contracted day, you will have to pay the total of the contracted stay.

### 4.4. Departure

- The time of departure is before 12.00 a.m.

## 5. PAYMENT OF THE STAY

- We recommend you pay the invoice one day before departure.
- The contracted reservation must be paid in full on the day of arrival.
- It is necessary:
  - To return the Entry/Exit card for the vehicle together with the bracelets.
  - To return the key to the bungalow.
  - To pay the invoice, if not already paid.

## 6. VISITS

### 6.1. Rights of admission

- The use and enjoyment of the facilities of the campsite is only reserved for the clients who have contracted to stay on the campsite.
- The Management of the camping reserve the right to allow entry of visits for 1 hour without previous payment. A document of identity such as a passport must be left in Reception. The visitors do not have the right to use the facilities. Upon finishing the visit, they will have to return to the Reception to recover their document.
- If the visit exceeds 1 hour from the moment that documentation was left in Reception we will charge a complete day from the tariff. Only one visit per day will be allowed by the same person(s).

### 6.2. Visits to the bungalows

- The visits of the bungalows have the same conditions as those of the campsite. Even when the number of occupants of the bungalow is lower than the capacity of the bungalow.

### 6.3. Vehicles

- Visitors vehicles are not allowed on the campsite.

## 7. VEHICLES

- The maximum speed of vehicles on the campsite is 10km/h.
- Driving is not allowed on the campsite from 12.00 p.m. to 8.00 a.m.
- It is prohibited to block, or restrict access to plots with your vehicle.

## 8. HOURS OF REST

- During the whole day MUSIC is totally prohibited.
- Radios and televisions must have volume controls adjusted so as not to disturb other campers until 12.00 p.m.
- Between 12.00 p.m. till 8.00 a.m. it is necessary to respect the hours of rest.

## 9. SOURCES WATER SUPPLY

- The Water Points around the campsite have drinkable water. For reasons of personal hygiene, personal washing, washing clothes or kitchen utensils etc. at these points is not allowed.
- It is also prohibited to dispose of waste water or the remains of food.

## 10. SEWAGE

- It is prohibited to dispose of waste water around the trees. Only the chemical services placed in the sanitary blocks are designed for this purpose.
- The campsite has a special service area for autocaravans next to the car-wash.

## 11. BARBECUES

- Charcoal barbecues are prohibited from June the 1<sup>st</sup> until October the 15<sup>th</sup>, as the provincial delegation of environment establishes.

## 12. ASSURANCES

- The Management is not responsible for personal possessions or valuables not deposited in the strongboxes in the Reception.
- The Management is not responsible for damages that are not directly attributable as for example: resin of the trees, ants, rain, wind, etc.
- The Management is not responsible for damage to vehicles inside the campsite.

## 13. INSTALLATION AND ELECTRICAL SUPPLY

- The official electrician of the campsite is the only person authorized to examine the breakdowns.
- For safety reasons the doors of the electrical cupboards must be always closed.
- Every plot has only one point of electricity.

## 14. CARAVAN STORE

- For more information ask in the reception.

**15. THE DIRECTION OF THE CAMPING LA ROSALEDA RESERVES THE RIGHT OF ADMISSION** and will cancel the contract to the campers who disturb the peace and do not respect the beginning of the civilized life as it establishes the official interior regulation of camping of the F.C.C.